

# Finding your Account Name

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## Getting Started

There are mainly two (2) ways to log in to your specified Infoline account. Through:

1. Initial account setup email.
2. Website

It is always good to know your **account name** so you can easily login without having to search for an old email.

# 1. Initial account setup email

A. Find your account set up email by simply searching through your email account. The email was sent from [subscriptions@nandimobile.com](mailto:subscriptions@nandimobile.com)

Open the email and ...

Click on the [here](#) link to go to the login page.

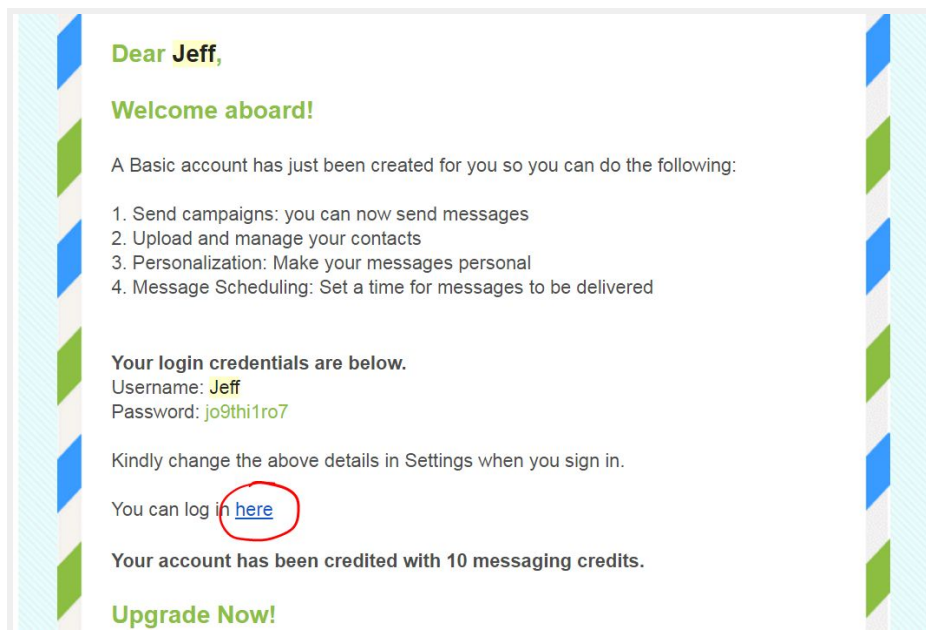


Fig 2: Welcome email

B. This will take you to your account log in page

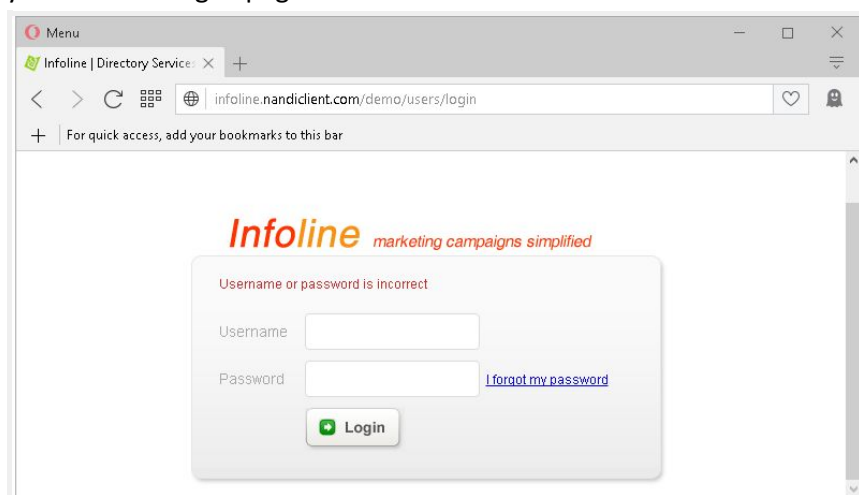


Fig 3: Account login page

C. Your account name is located right after the “/” as selected above. Keep it somewhere you can remember. Note that your account name is **case sensitive**. The example in this case is “**demo**” as seen above. Note the portion selected in the browser as shown in the diagram below.

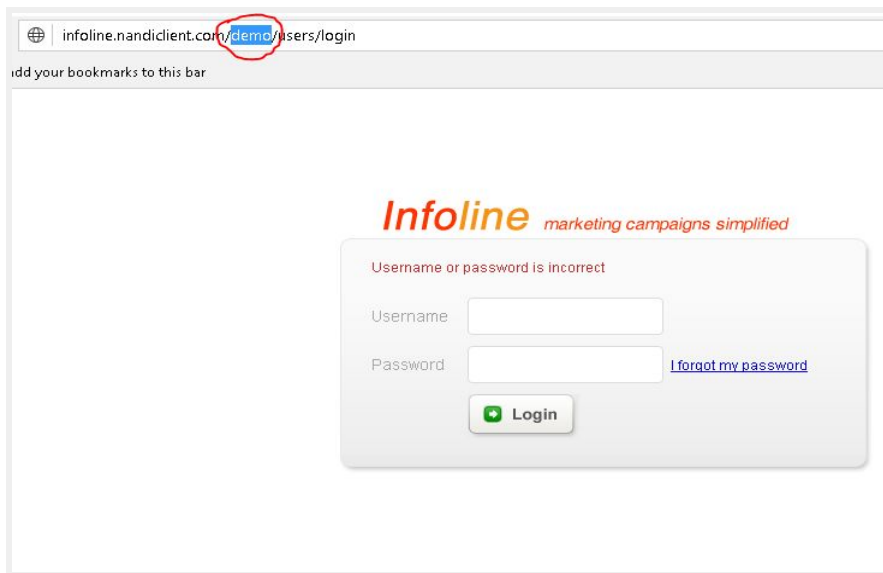


Fig 1c: Login Page

## 2. Login from Website

- A. Go to [nandimobile.com](http://nandimobile.com) click on **Send SMS** and enter your account name after which you can enter your username and password to have access to start sending messages.

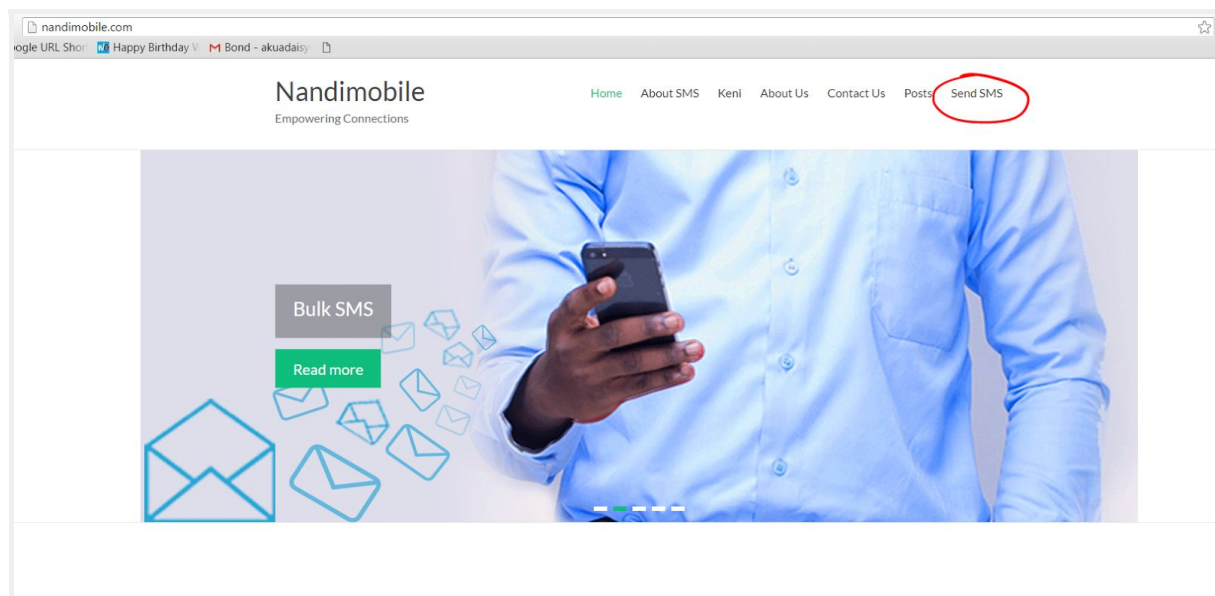


Fig 2a : Click “Send SMS” found at the top right corner of the webpage.

B. Type your account name in the space provided and click **Submit**.

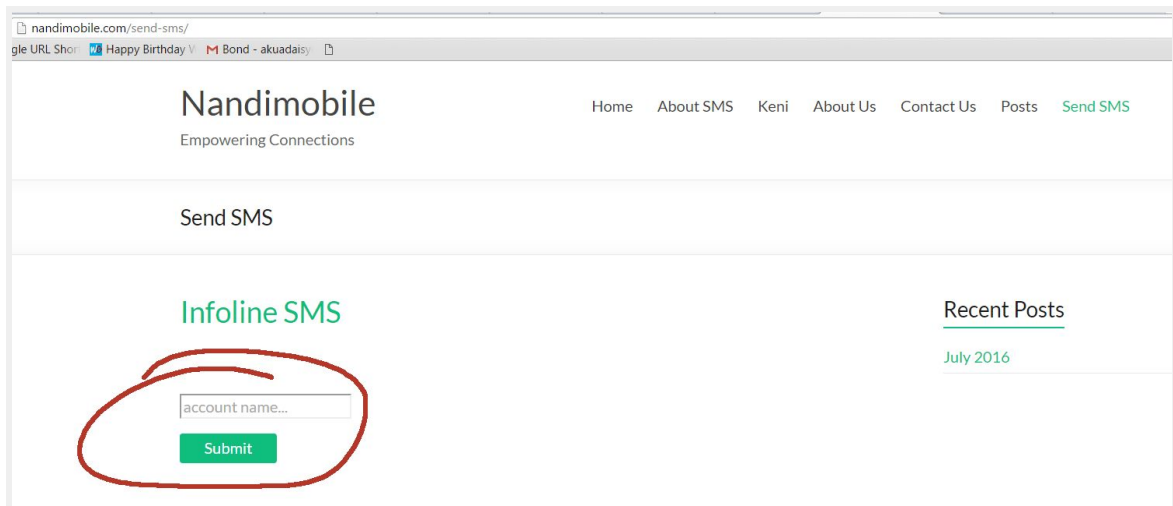


Fig 2b :Type account name

C. This will take you to your account login page, type in your **username** and **password** to start sending messages.



**Note:** If your link shows an **internal error** then your account name may be wrong. Revisit Points 1 find your account name or check case of letters.

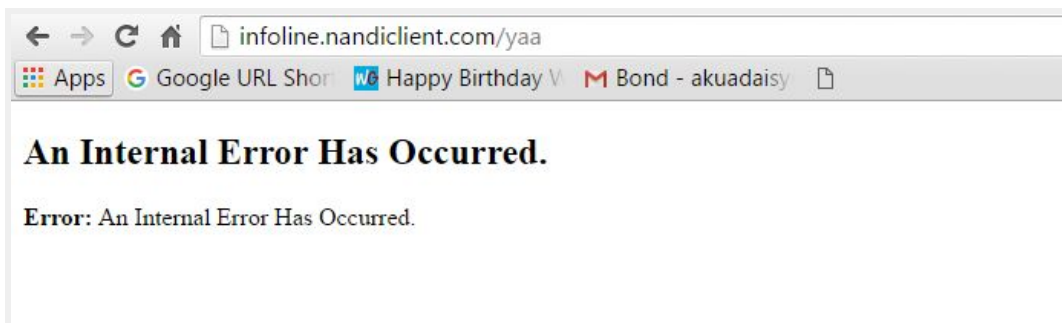


Fig NB: :Internal Error